







2019 Q3 Earnings Call

Nov. 14, 2019

To build the largest integrated online and offline healthcare platform in China powered by technology YI Nasdag Listed



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This document also contains non-GAAP financial measures, the presentation of which is not intended to be considered in isolation or as a substitute for the financial information prepared and presented in accordance with accounting principles generally accepted in the United States of America. In addition, the Company's calculation of these non-GAAP financial measures may be different from the calculation used by other companies, and therefore comparability may be limited. The reconciliation of those measures to the most comparable GAAP measures is contained within this document or the earnings press release.

This document speaks as of September, 2019. Neither the delivery of this document nor any further discussions of the Company with any of the recipients shall, under and circumstances, create any implication that there has been no change in the affairs of the Company since that date.

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Section 1

BUSINESS
PERFORMANCE
HIGHLIGHTS

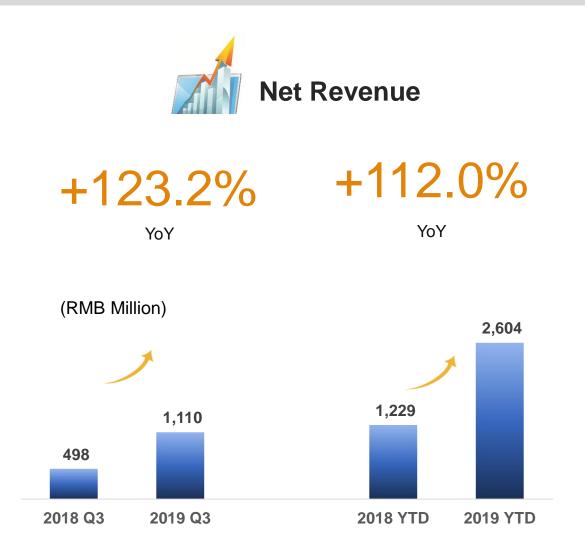


We Have Consistently Exceeded the Quarterly Guidance Since IPO with Accelerated Growth Rate

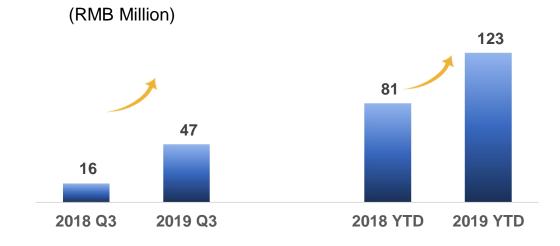
Net revenues were RMB1,110 million, representing 123.2% YoY Growth and exceeding the high end of our guidance of RMB1,050 million.



Accelerated Growth in Both Net Revenue and Gross Profit

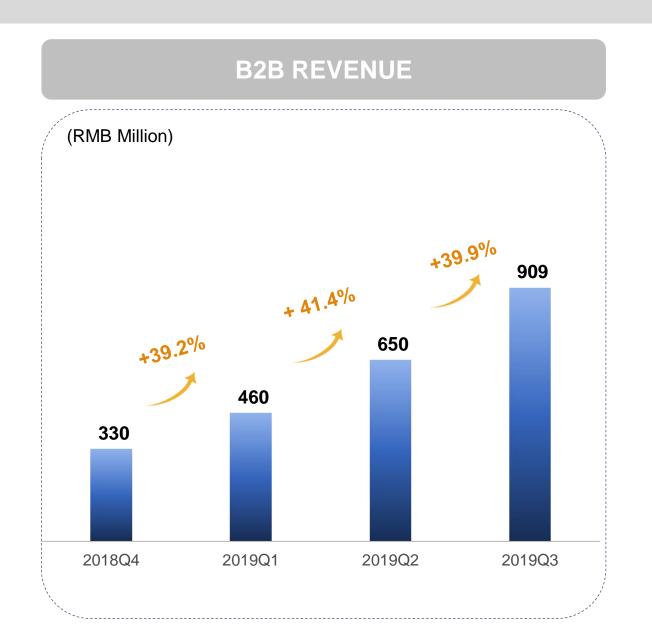






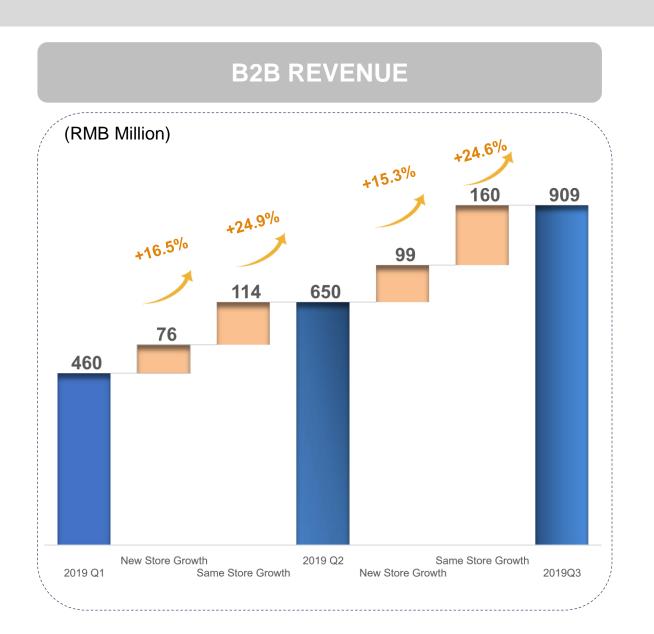
Note: Gross Profit = Net Revenue - COGS

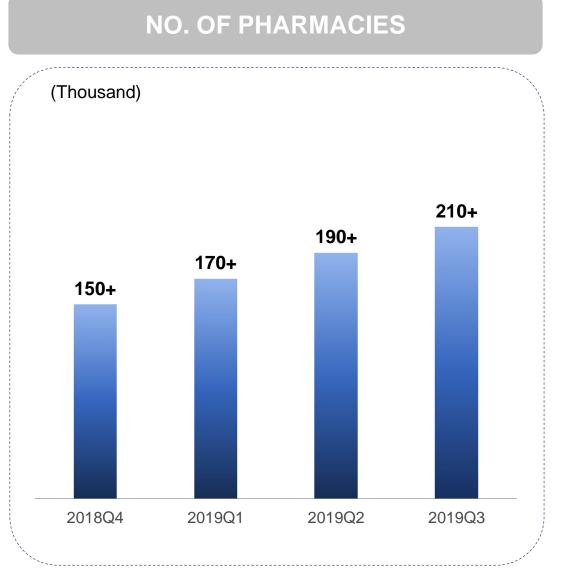
Strong Quarterly Growth in B2B Revenue and Total Number of Orders



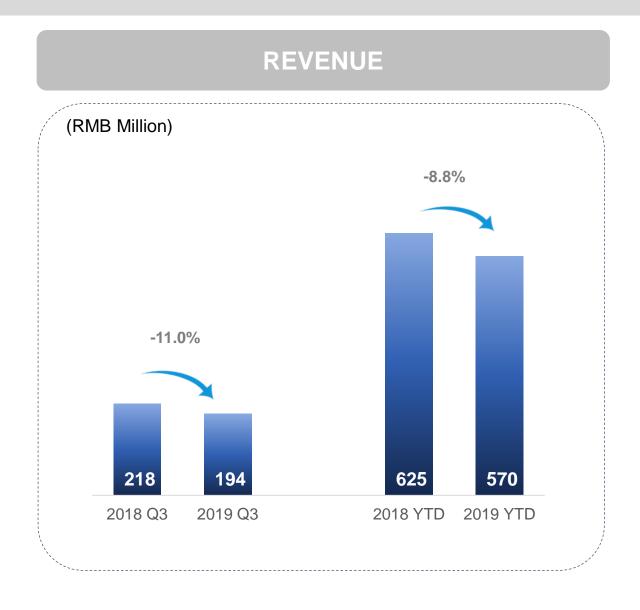


Same Store Growth and Newly Added Pharmacies Contributed B2B Revenue Growth





Continued Operational Optimization Led to B2C Business Gross Margin Improvement of 940bps in Q3



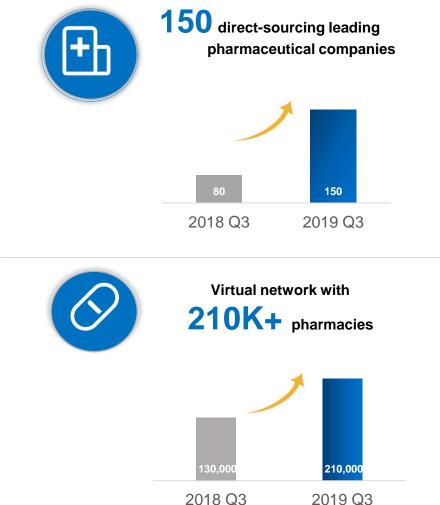


Section 2

STRATEGY EXECUTION



New Development of Our T2B2C Model in Q3







new strategic insurance partnership



Online arm of Taikang Insurance Group





Leveraging Technology to Enable Pharmacies – Smart Sourcing System (SSS)



Pain points in pharmacy procurement process

- Multiple sourcing contacts lead to time consuming efforts
- Unfavorable purchase price
- Overstock



111, Inc. Value-added service

- SSS (Smart Sourcing System)
- One-Click Stock-In System
- On-demand supply with JIT service

Benefit to 111, Inc.

- Big data of market demands leads to more efficient and effective sourcing
- Customized recommendation based on machine learning
- Optimized assortment management

CASE STUDY

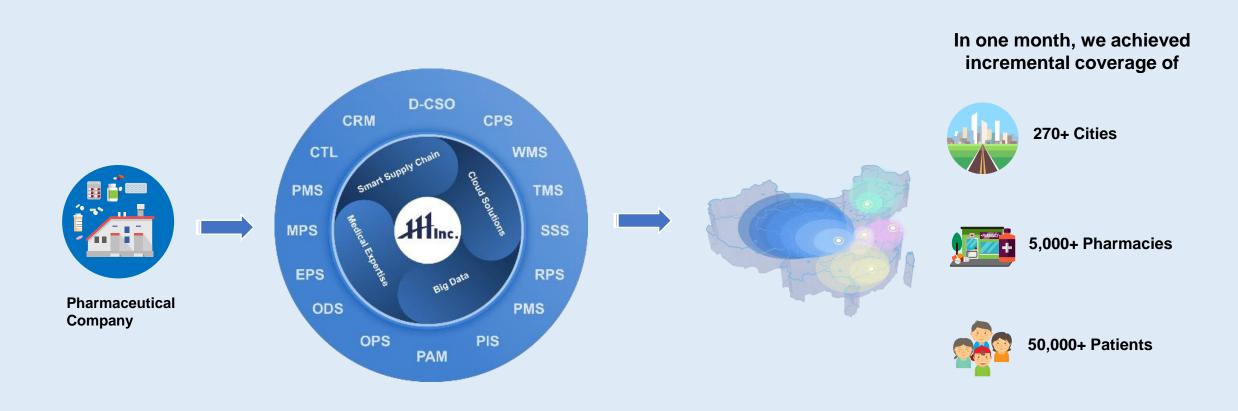
Pharmacies with SSS versus those without

- Average Purchase Amount, up 233%
- Average Purchase Breadth,
 up 178%
- Average Order Frequency,
 up 107%

Leveraging Technology to Enable Pharmaceutical Companies – Better Reach to New Channels

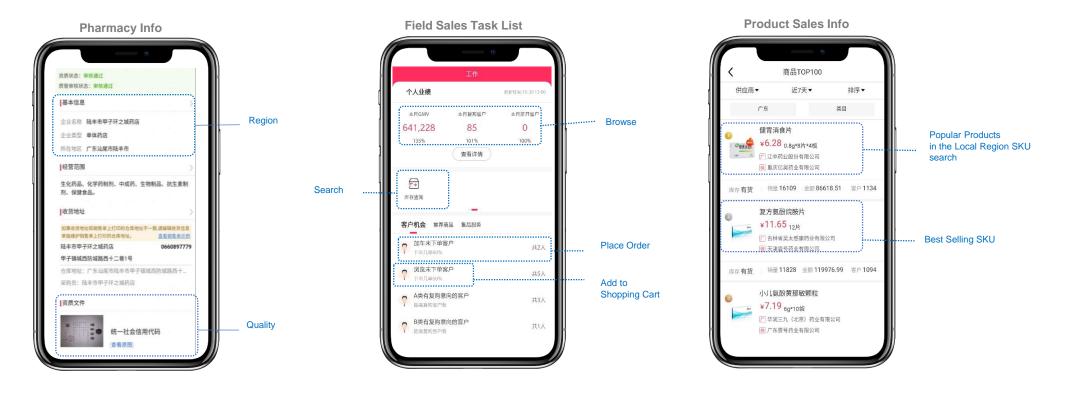
CASE STUDY

We helped a top pharmaceutical company to launch a new drug by expending new channels



Leveraging Technology to Enable Our Salesforce

Hawkeye is an automated tool provided to our field salesforce to better serve customers

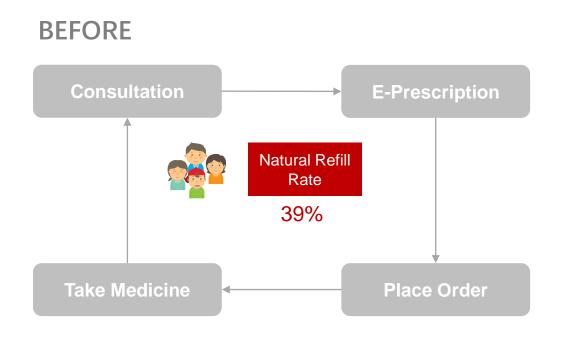


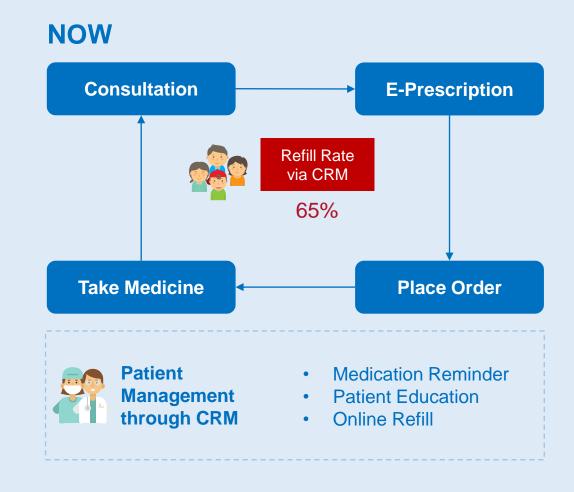


Leverage Technology to Better Serve Our Patients – Life Time Wellness Management

CASE STUDY

Diabetic patients refill rate improved from 39% to 65%





Latest Healthcare Reform Update

25,423 Panns

Important Regulatory and Policy Changes:

- ✓ China adopts Revised Drug Administration Law which allows drug sales online
- ✓ Social medical Insurance coverage extends to online healthcare service
- ✓ "4+7 Centralized Urban Pharmaceutical
 Procurement Program" In September 2019, the 4+7
 Program was further expanded to cover 25 provinces
 and cities, lowering drug price on average by 59%, with
 lowest price cut by 78%

Those policies present great growth opportunities for China pharmaceutical retail industry, both online and offline, a space of 111's sweet spot

Three-Year Goal



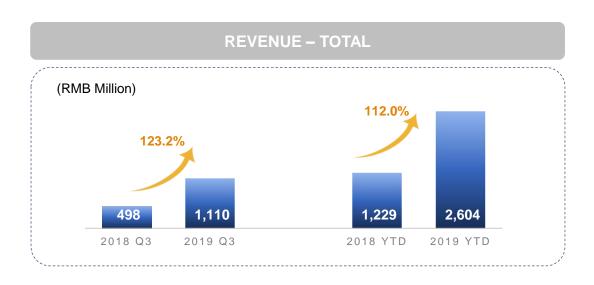
- Aim to serve 400,000+ pharmacies, clinics and hospitals.
- Provide online consultation, diagnosis, drug prescription and chronic disease management services for over 100 million patients directly and indirectly.
- Directly serve 1,000+ mainstream pharmaceutical companies and assist them to reach more patients across the country.

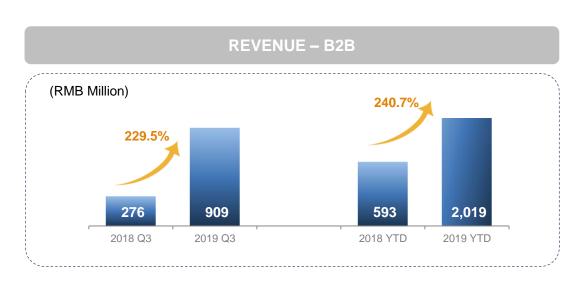
Section 3

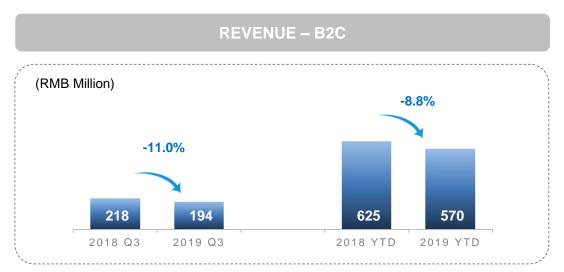
FINANCIAL REVIEW

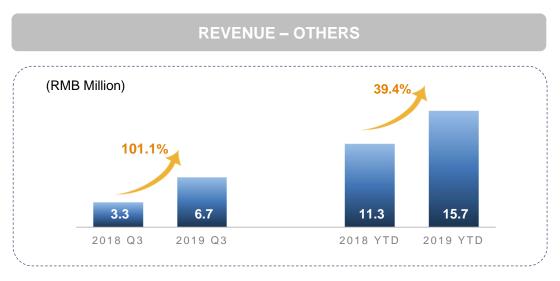


Strong Top-line Performance Driven by B2B Segment...

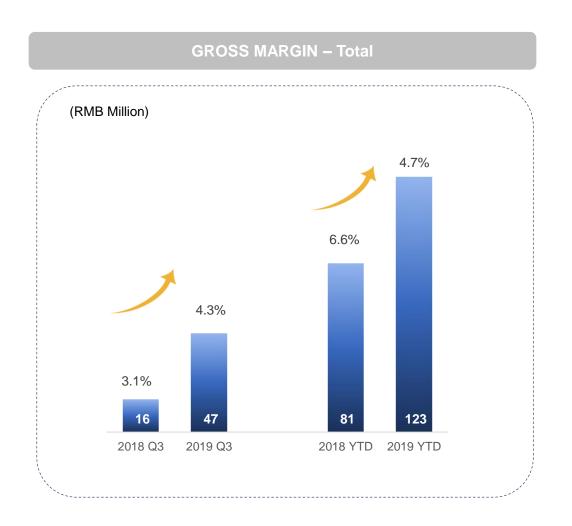








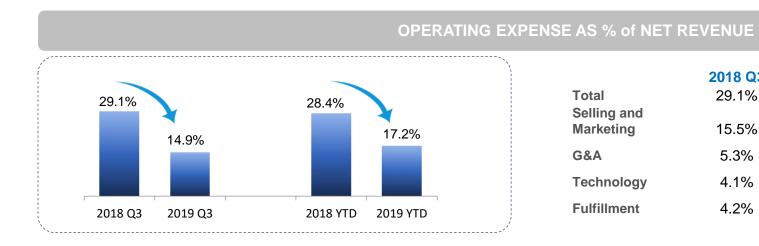
Gross Margin Improvement for Both B2B and B2C Segment





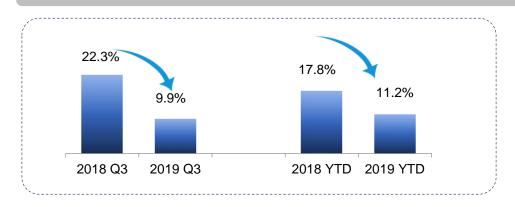


Q3 Non-GAAP Net Loss As % of Net Revenue Hit Single Digit for the First Time



Total	2018 Q3 29.1%	2019 Q3 14.9% 2018 YTD 28.4%		2019 YTD 17.2%	
Selling and Marketing	15.5%	7.9%	14.8%	9.1%	
G&A	5.3%	2.9%	5.3%	3.4%	
Technology	4.1%	1.3%	4.1%	1.6%	
Fulfillment	4.2%	2.8%	4.2%	3.1%	

NON-GAAP NET LOSS ATTRIBUTABLE TO ORDINARY SHAREHOLDERS







Section 4

2019 Q4 GUIDANCE



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For the fourth quarter of 2019, the Company expects total net revenues to be between RMB1.18 billion and RMB1.24 billion, representing year-over-year growth of approximately 112% to 123%.

Section 5

Appendix



Selected Balance Sheet Summary

	As of	
RMB '000	December 31, 2018	September 30, 2019
Cash and cash equivalents, restrict cash and short-term investment	1,106,5	545 784,587
Total current assets	1,507,0	1,547,719
Total assets	1,546,4	1,674,091
Total current liabilities	314,5	519 666,447
Total liabilities	322,6	554 731,311
111 Inc's equity	1,224,2	276 944,791
Non-controlling interests	(5	12) (2,011)
Total liabilities and shareholders' equity	1,546,4	1,674,091

Selected Income Statement Summary

	For the three months	For the nine months Ended September 30,,		
RMB '000	Ended September 30,			
	2018	2019	2018	2019
Net Revenues	497,624	1,110,451	1,228,569	2,604,213
Cost of product sold	482,069	1,063,122	1,147,418	2,481,522
Fulfillment expenses	20,701	31,639	51,885	80,313
Selling and marketing expenses	77,348	87,131	181,822	237,631
General and administrative expenses	26,433	31,956	64,688	88,000
Technology expenses	20,156	14,695	50,804	42,024
Loss from operations	(129,900)	(118,095)	(268,161)	(325,441)
Interest expense (net) and other loss (net)	(3,491)	5,820	(12,301)	18,073
Net Loss attributable to ordinary shareholders	(125,875)	(123,299)	(254,199)	(342,015)
Non-GAAP net loss attributable to ordinary shareholders	(111,093)	(109,729)	(219,132)	(290,643)

Non-GAAP Financial Measures Reconciliation

Non-GAAP Net Loss

	For the three months Ended September 30,		For the nine months Ended September 30,	
RMB '000				
	2018	2019	2018	2019
Net loss attributable to 111 Inc	(125,875)	(123,299)	(254,199)	(342,015)
Add:				
Share-based compensation				
Selling and marketing expenses	6,298	6,201	16,449	18,390
General and administrative expenses	6,995	6,974	14,924	18,376
Technology expenses	1,489	395	3,694	3,606
Long-term investment impairment	-		<u>-</u>	11,000
Non-GAAP net loss	(111,093)	(109,729)	(219,132)	(290,643)