# Transcending the Boundaries of Healthcare

NASDAQ: YI

Fourth Quarter and Fiscal Year 2020 Earnings Call

March 18, 2021





#### DISCLAIMER

The following presentation has been prepared by 111,. Inc. ("111" or the "Company") solely for informational purposes and should not be construed to be, directly or indirectly, in whole or in part, an offer to buy or sell and/or an invitation and/or a recommendation and/or a solicitation of an offer to buy or sell any security or instrument or to participate in any investment or trading strategy, nor shall any part of it form the basis of, or be relied on in connection with, any contract or investment decision in relation to any securities or otherwise.

This presentation does not contain all relevant information relating to the Company or its securities, particularly with respect to the risks and special considerations involved with an investment in the securities of the Company. Nothing contained in this document shall be relied upon as a promise or representation as to the past or future performance of the Company. Past performance does not guarantee or predict future performance.

You acknowledge that any assessment of the Company that may be made by you will be independent of this document and that you will be solely responsible for your own assessment of the market and the market position of the Company and that you will conduct your own analysis and be solely responsible for forming your own view of the potential future performance of the business of the Company.

This document contains forward-looking statements. These statements constitute "forward-looking" statements within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended, and as defined in the U.S. Private Securities Litigation Reform Act of 1995. These forward-looking statements can be identified by terminology such as "will," "expects," "anticipates," "future," "intends," "plans," "believes," "estimates," "target," "confident" and similar statements. Among other things, the Business Outlook and quotations from management in this announcement, as well as 111's strategic and operational plans, contain forward-looking statements. 111 may also make written or oral forward-looking statements in its periodic reports to the U.S. Securities and Exchange Commission, in its annual report to shareholders, in press releases and other written materials and in oral statements made by its officers, directors or employees to third parties. Such statements are based upon management's current expectations and current market and operating conditions and relate to events that involve known or unknown risks, uncertainties and other factors, all of which are difficult

to predict and many of which are beyond the Company's control. Forward-looking statements involve inherent risks, uncertainties and other factors that could cause actual results to differ materially from those contained in any such statements. Potential risks and uncertainties include, but are not limited to, uncertainties as to the Company's ability comply with extensive and evolving regulatory requirements, its ability to compete effectively in the evolving PRC general health and wellness market, its ability to manage the growth of its business and expansion plans, its ability to achieve or maintain profitability in the future, its ability to control the risks associated with its pharmaceutical retail and wholesale businesses, and the Company's ability to meet the standards necessary to maintain listing of its ADSs on the Nasdaq Global Market, including its ability to cure any non-compliance with Nasdaq's continued listing criteria. Further information regarding these and other risks, uncertainties or factors is included in the Company's filings with the U.S. Securities and Exchange Commission. All information provided in this press release is as of the date of this press release, and 111 does not undertake any obligation to update any forward-looking statement as a result of new information, future events or otherwise, except as required under applicable law.

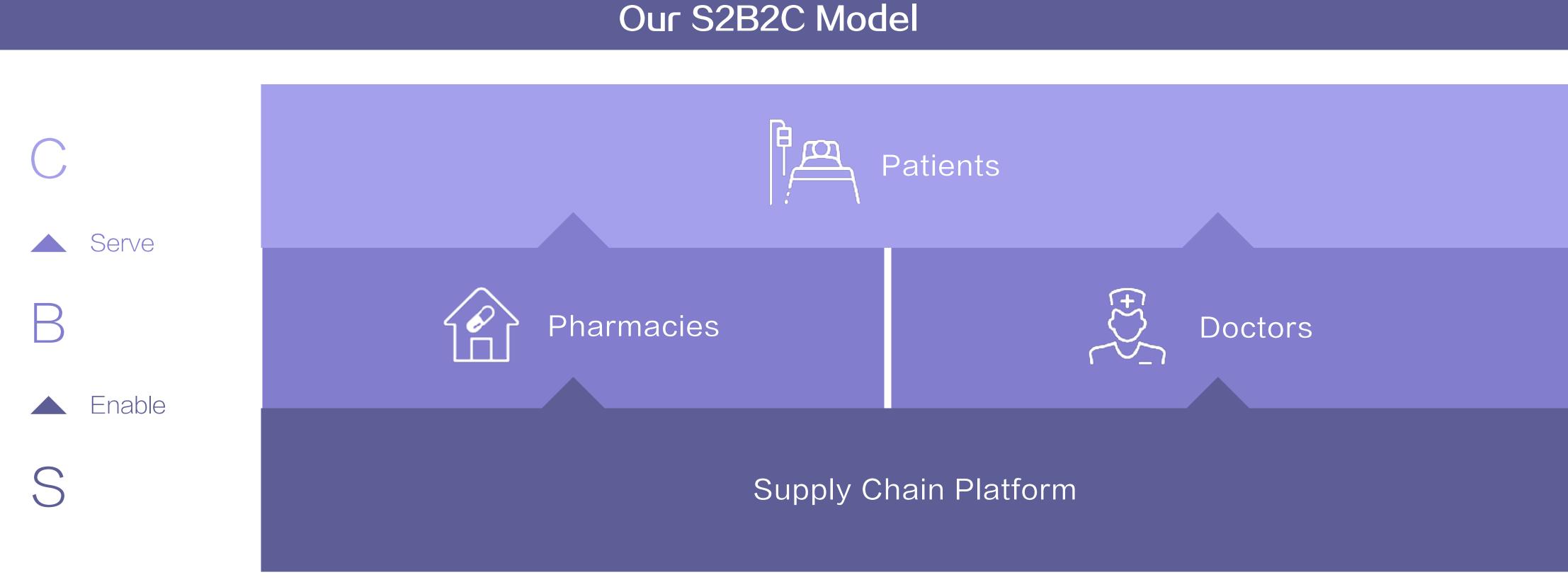
This document also contains non-GAAP financial measures, the presentation of which is not intended to be considered in isolation or as a substitute for the financial information prepared and presented in accordance with accounting principles generally accepted in the United States of America. In addition, the Company's calculation of these non-GAAP financial measures may be different from the calculation used by other companies, and therefore comparability may be limited. The reconciliation of those measures to the most comparable GAAP measures is contained within this document or the earnings press release.

This document speaks as of December, 2020. Neither the delivery of this document nor any further discussions of the Company with any of the recipients shall, under and circumstances, create any implication that there has been no change in the affairs of the Company since that date.

### Our Mission and S2B2C Business Model

#### Our Mission

Digitally Connecting Patients with Medicine and Healthcare Services



S2B2C: "Supply Chain Platform" to enable "Businesses" to better serve "Customers"

### S2B2C Business Model

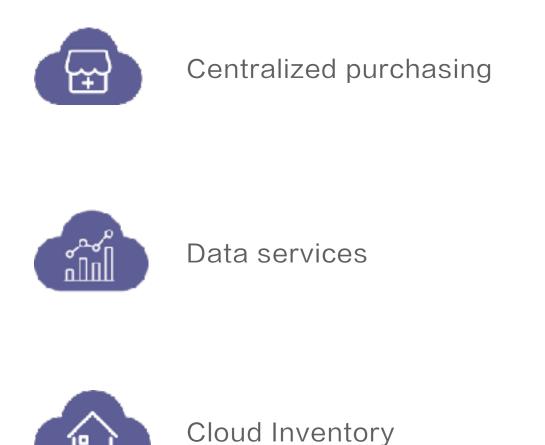
Laying the Foundation: Builds A Supply Chain Platform

S

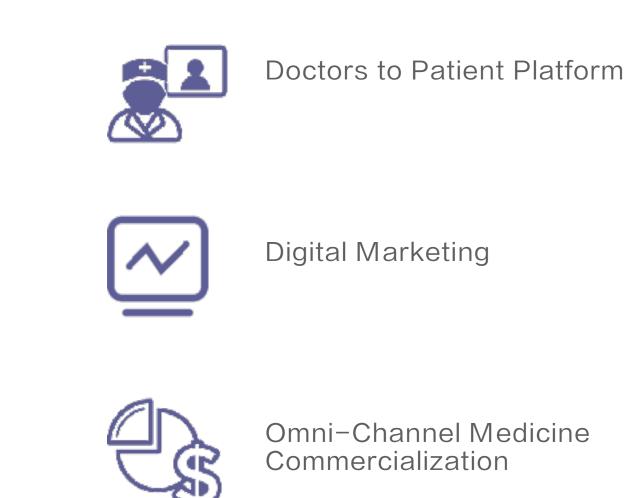
#### **Cloud Based Solutions**

#### **Proprietary Systems**

Digitalization Technologies



| SAM              | PMS         | PIS            |  |  |  |  |
|------------------|-------------|----------------|--|--|--|--|
| Smart            | Procurement | Price          |  |  |  |  |
| Assortment       | Management  | Intelligence   |  |  |  |  |
| Management       | System      | System         |  |  |  |  |
| IOS              | WMS         | TMS            |  |  |  |  |
| Inventory        | Warehouse   | Transportation |  |  |  |  |
| Optimization     | Management  | Management     |  |  |  |  |
| System           | System      | System         |  |  |  |  |
| HawkEye          | SSS         | OMS            |  |  |  |  |
| Digital Business | Smart       | Order          |  |  |  |  |
| Development      | Sourcing    | Management     |  |  |  |  |
| System           | System      | System         |  |  |  |  |



Pharmaceutical Companies / Medicine Distributors / Marketplace Sellers / Insurance Companies

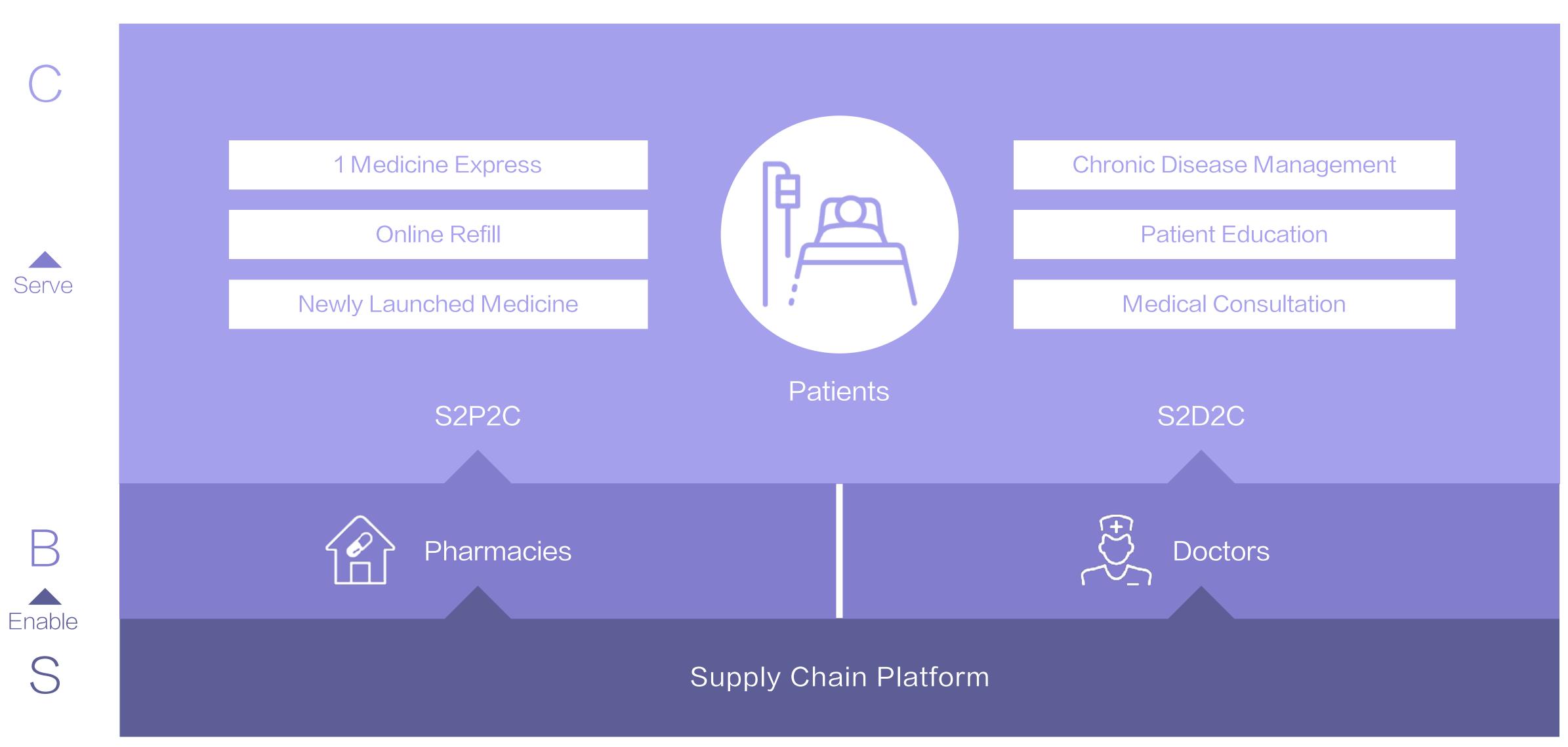
### S2B2C Business Model

Fast Expanding Direct To-B: Empowers Pharmacies and Doctors

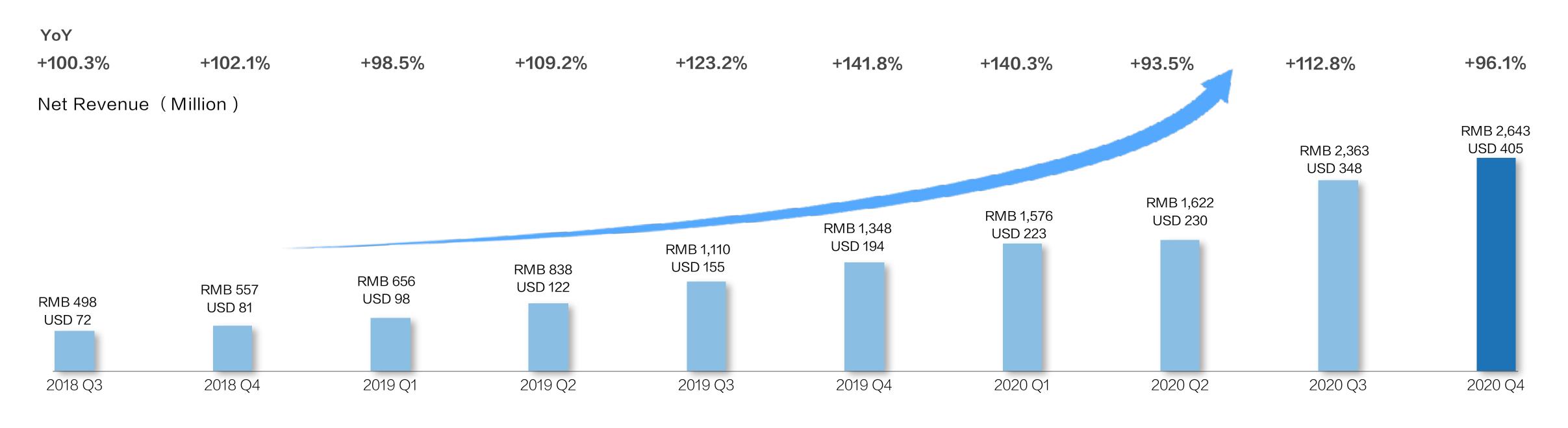


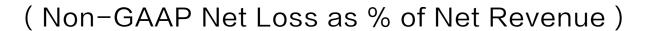
### S2B2C Business Model

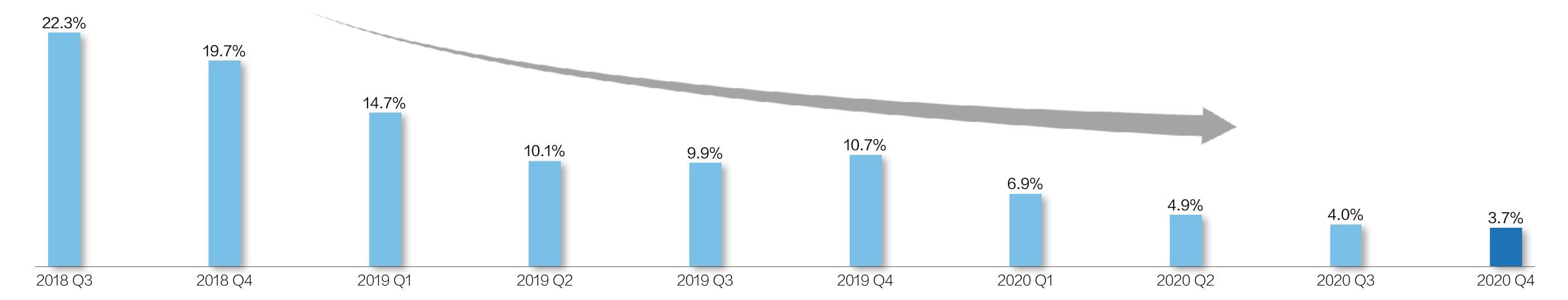
#### Enables Integrated Services to Customers/Patients



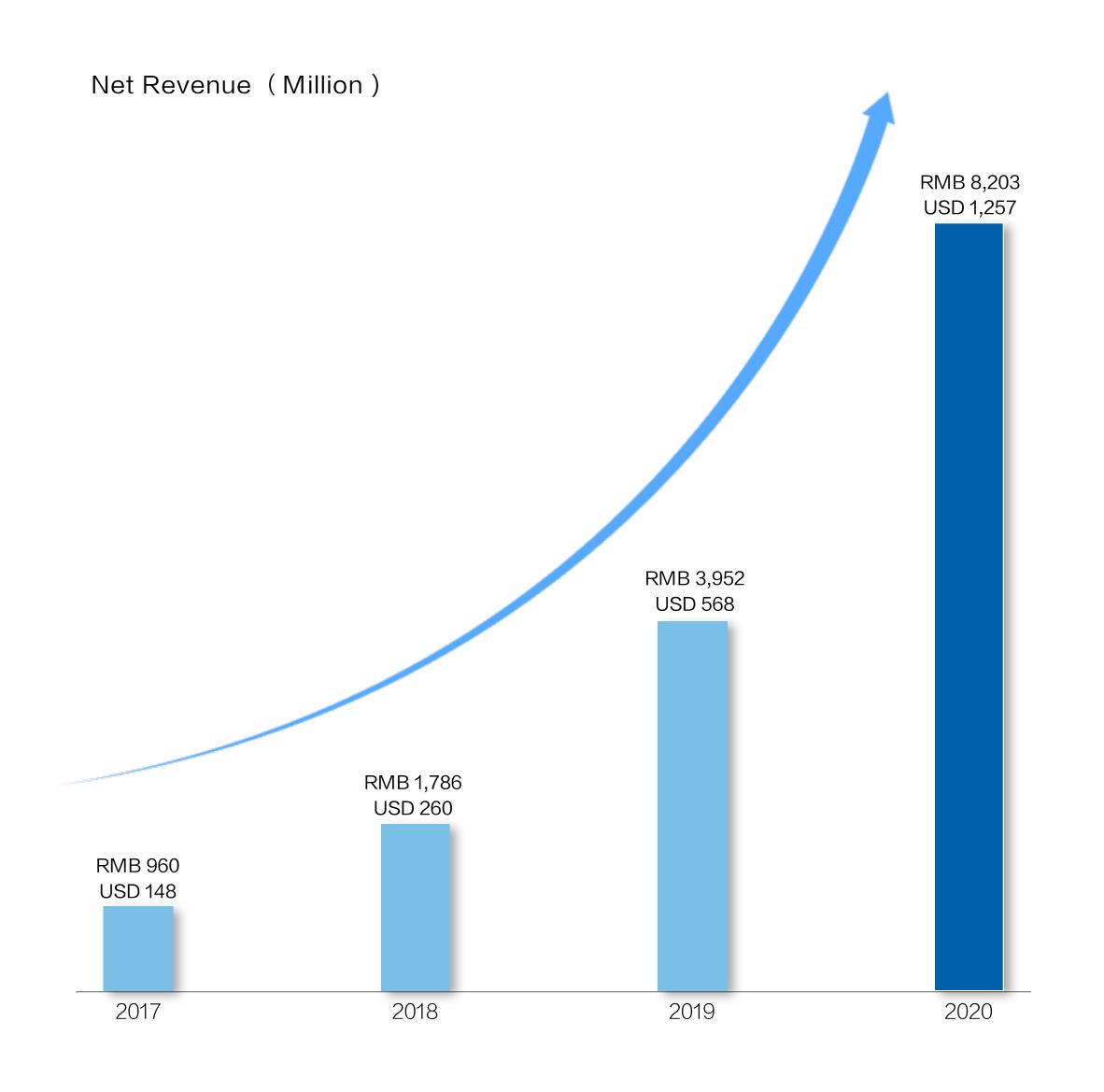
## Exponential Growth Since IPO

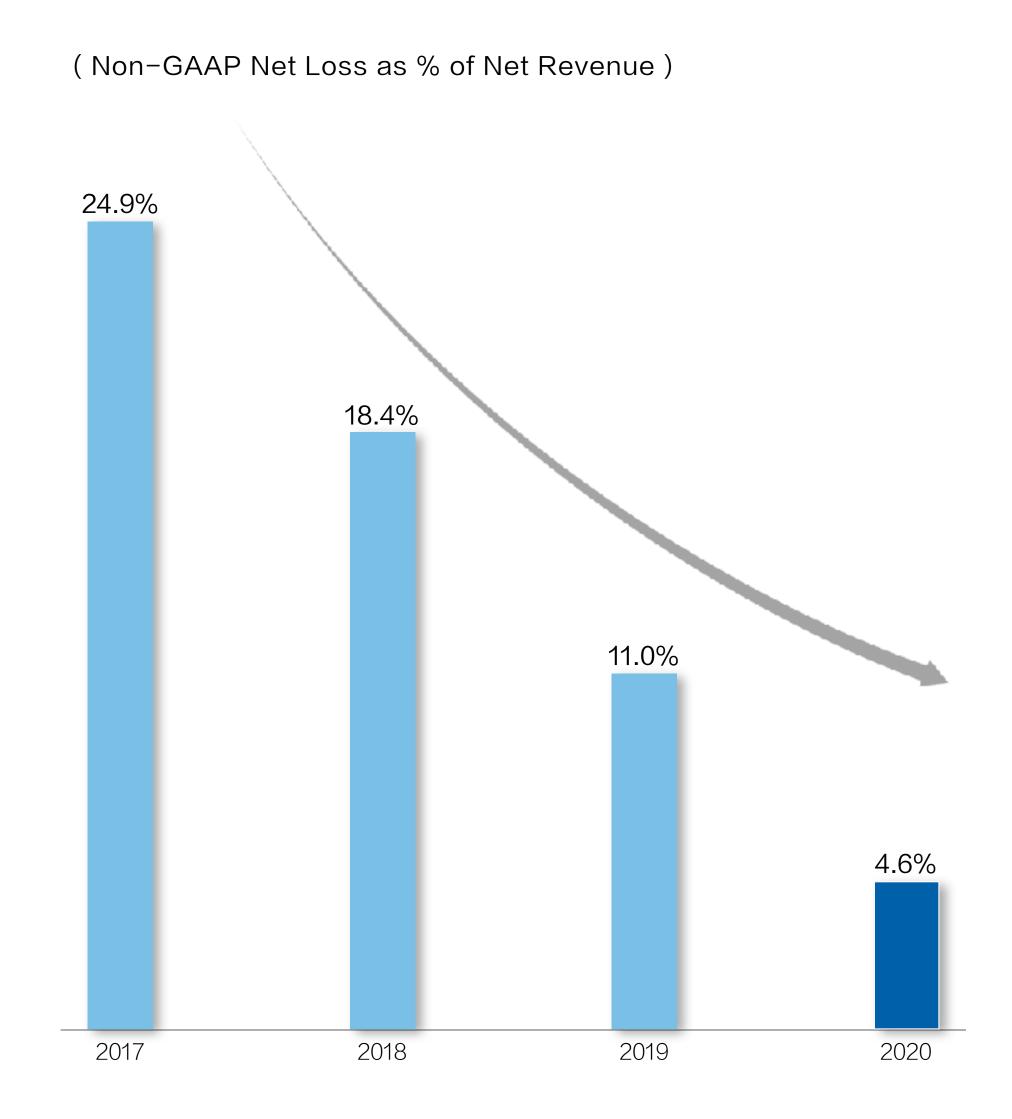






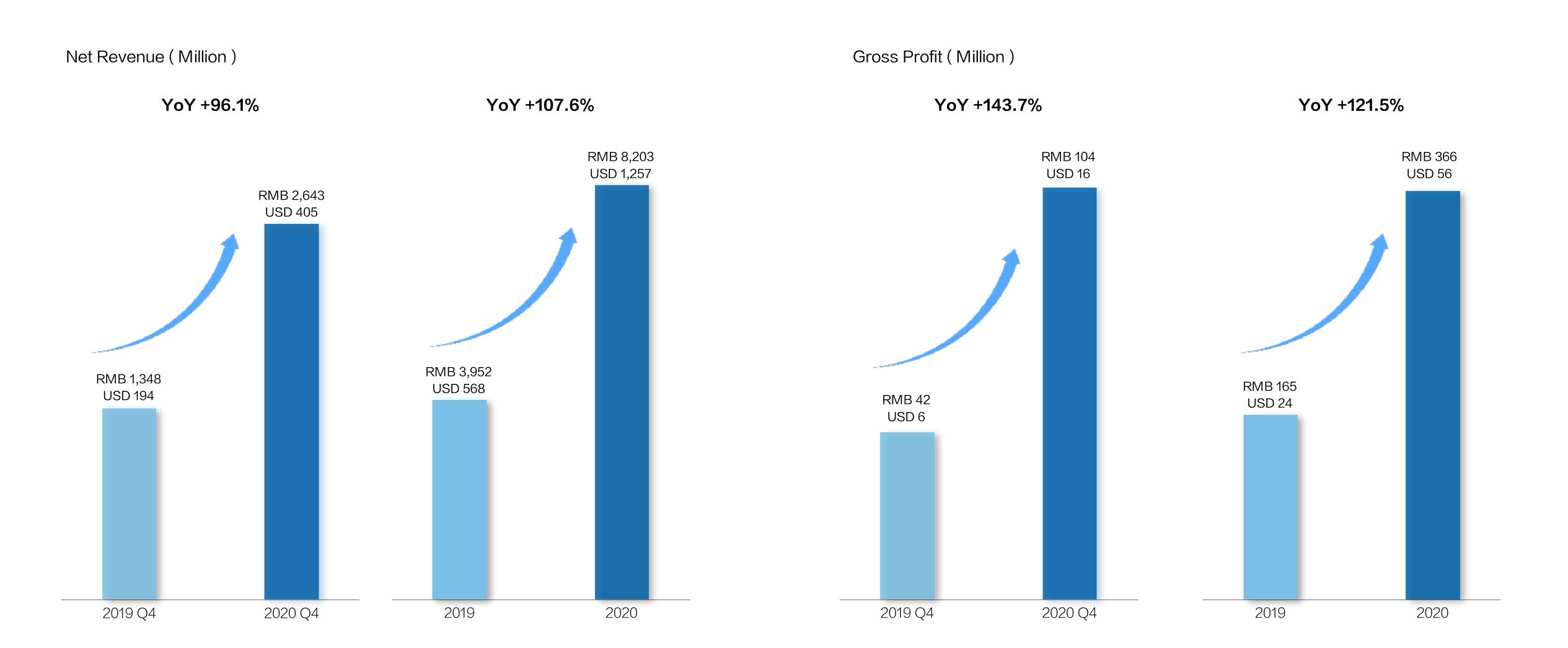
### Net Revenue Recorded a Close to Nine-fold Increase from 2017





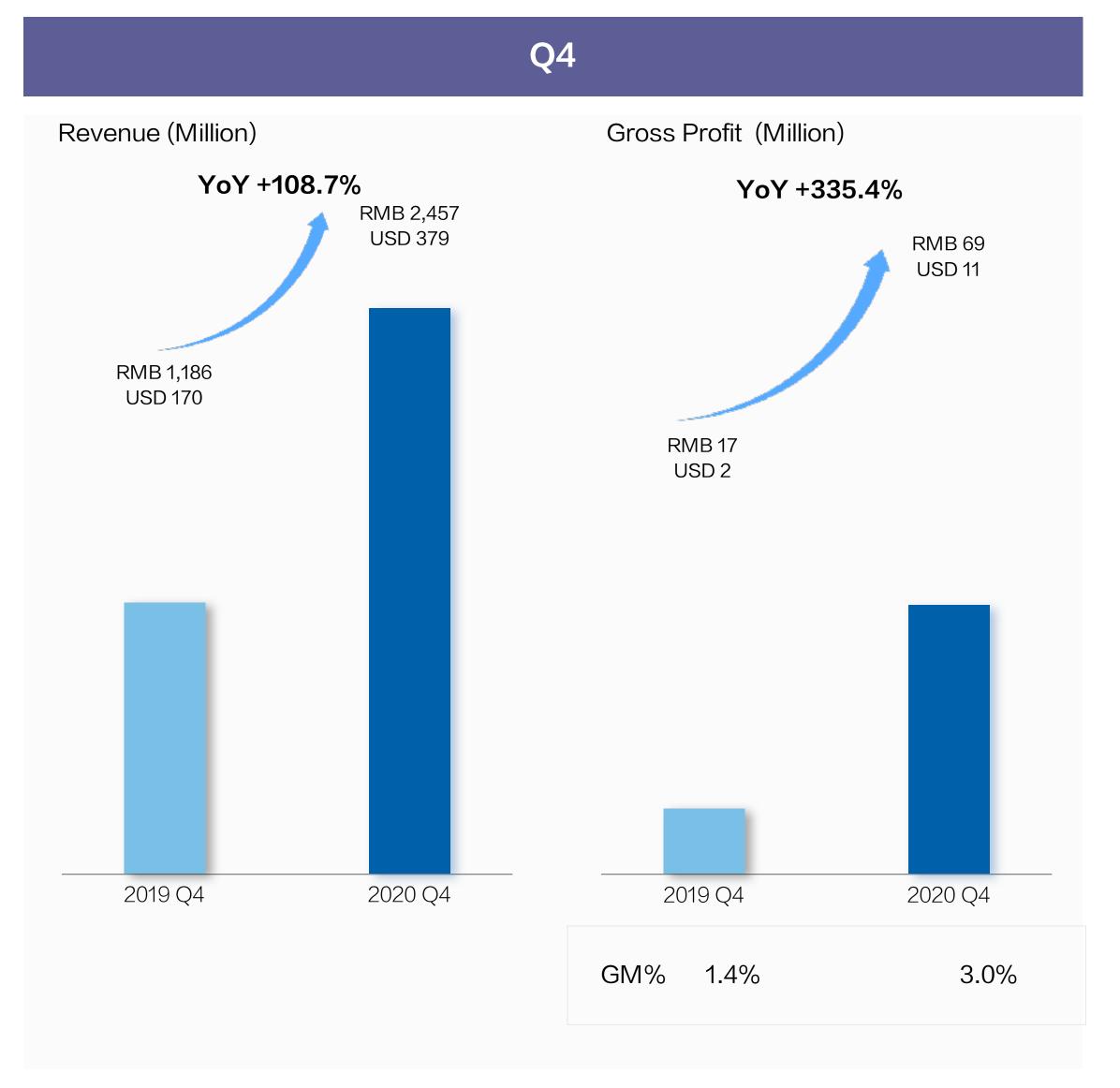
### Stellar Business Growth

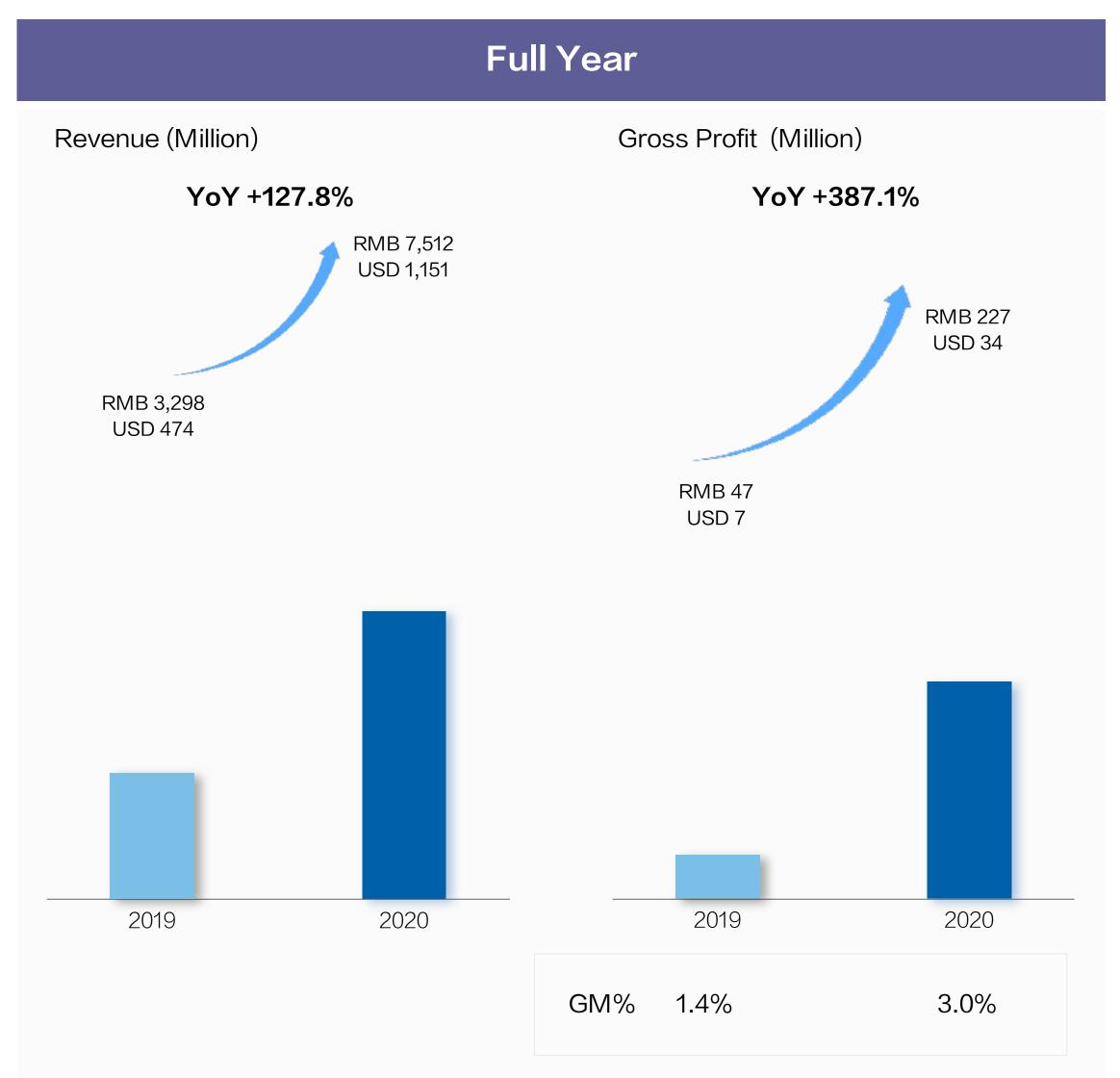
Delivering Strong Revenue and Gross Profit Growth



### Robust Growth in B2B Continues

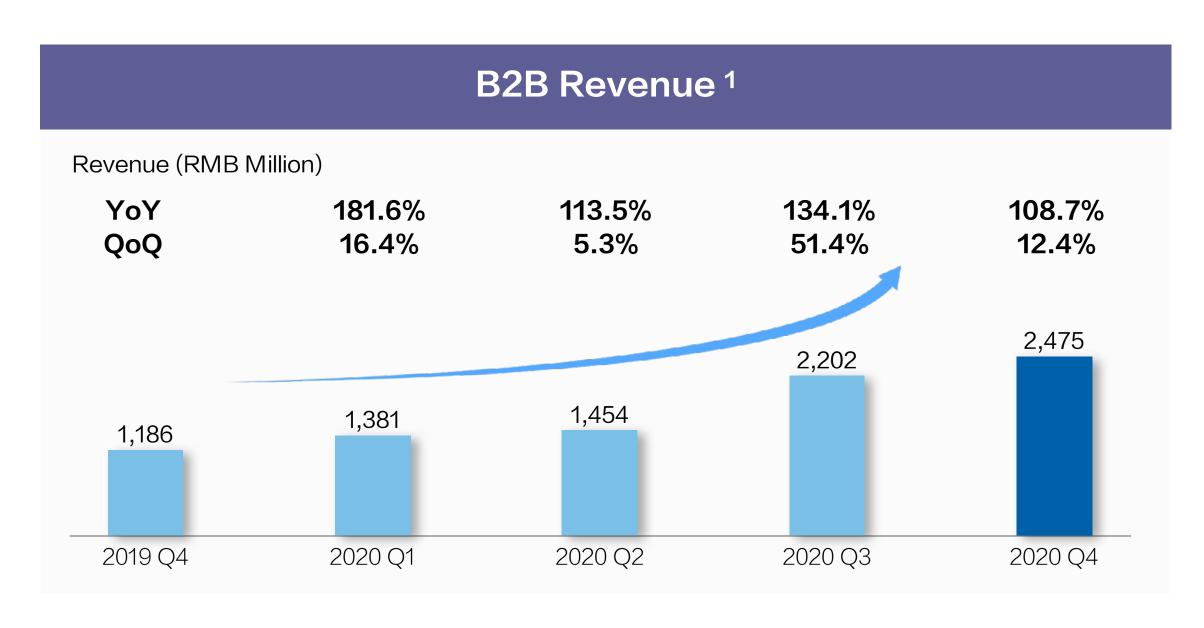
While Maintaining Growth Tractions & Diversifying Revenues Streams

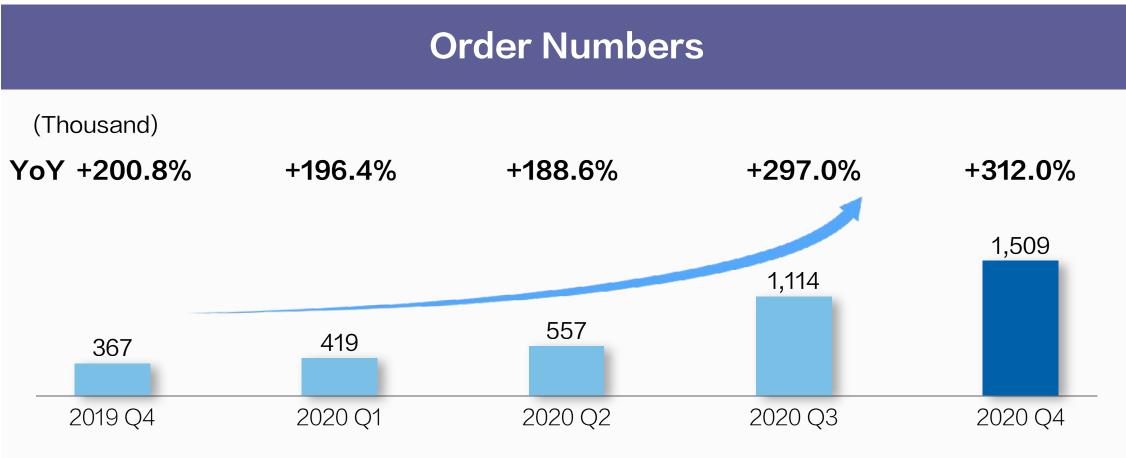


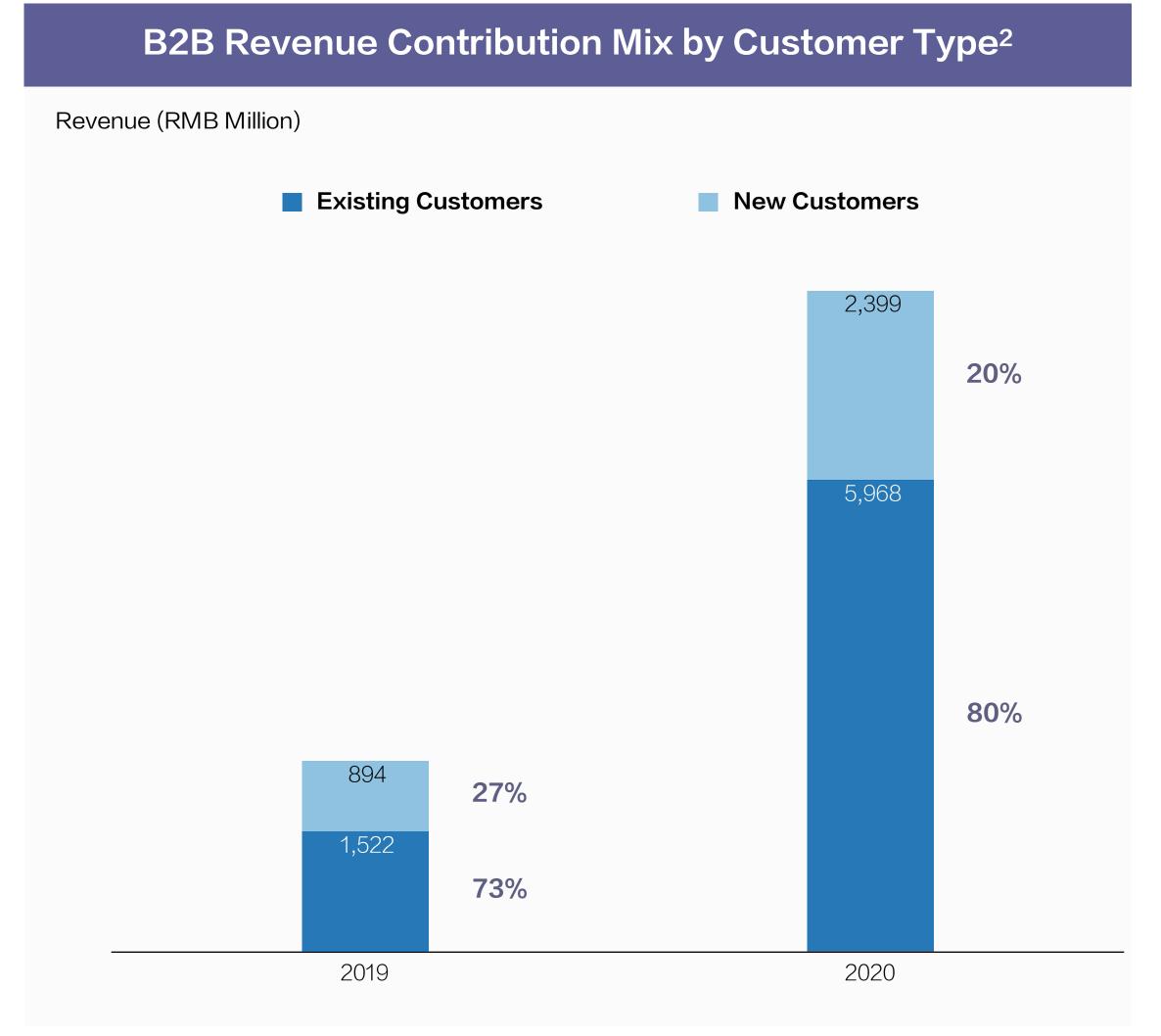


### B2B: Net Revenue Up 108% with Order Numbers Increased 312% YoY

Underpinned by Strong Market Demand & Expansive Portfolio of Services







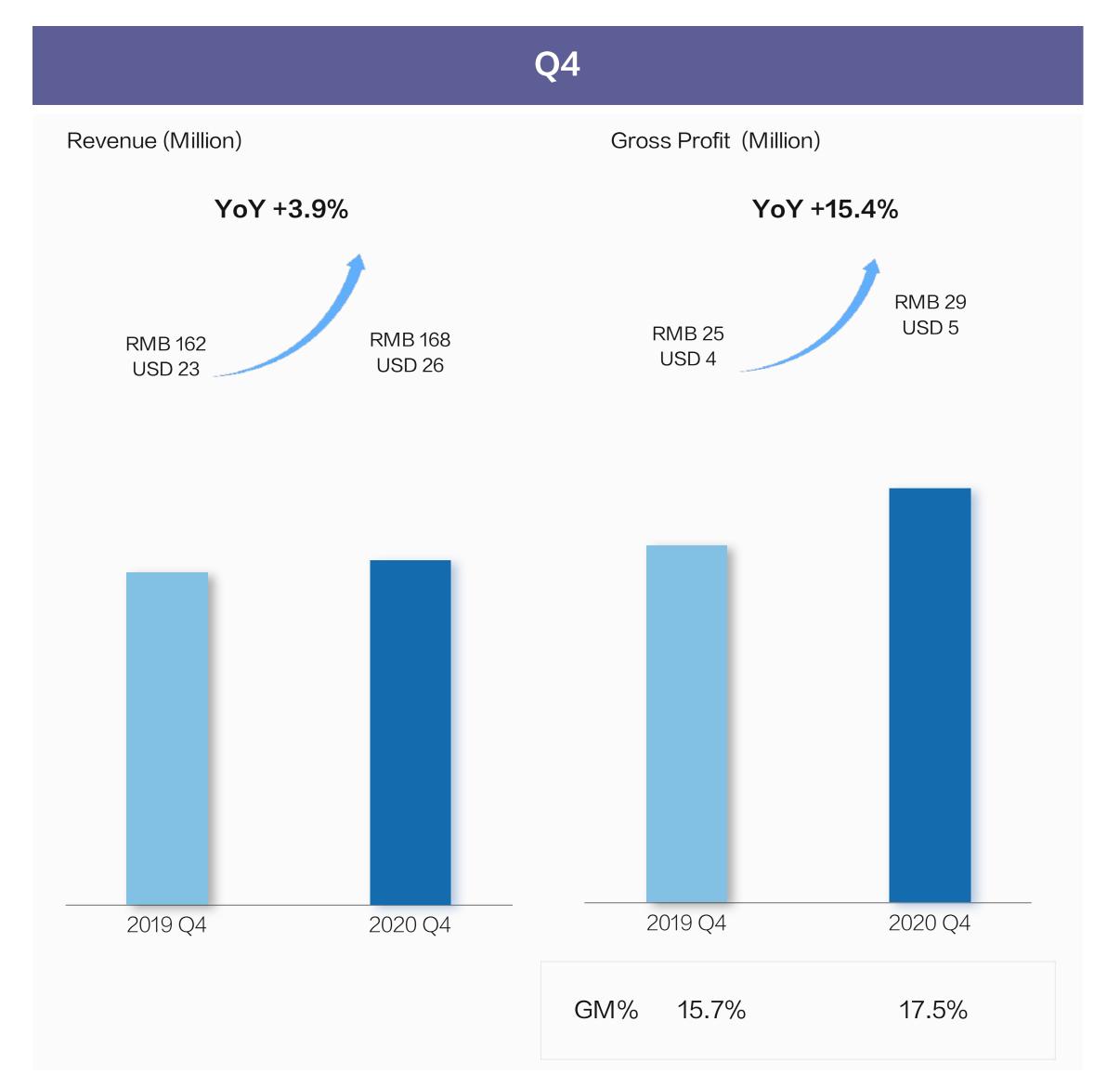
#### Notes:

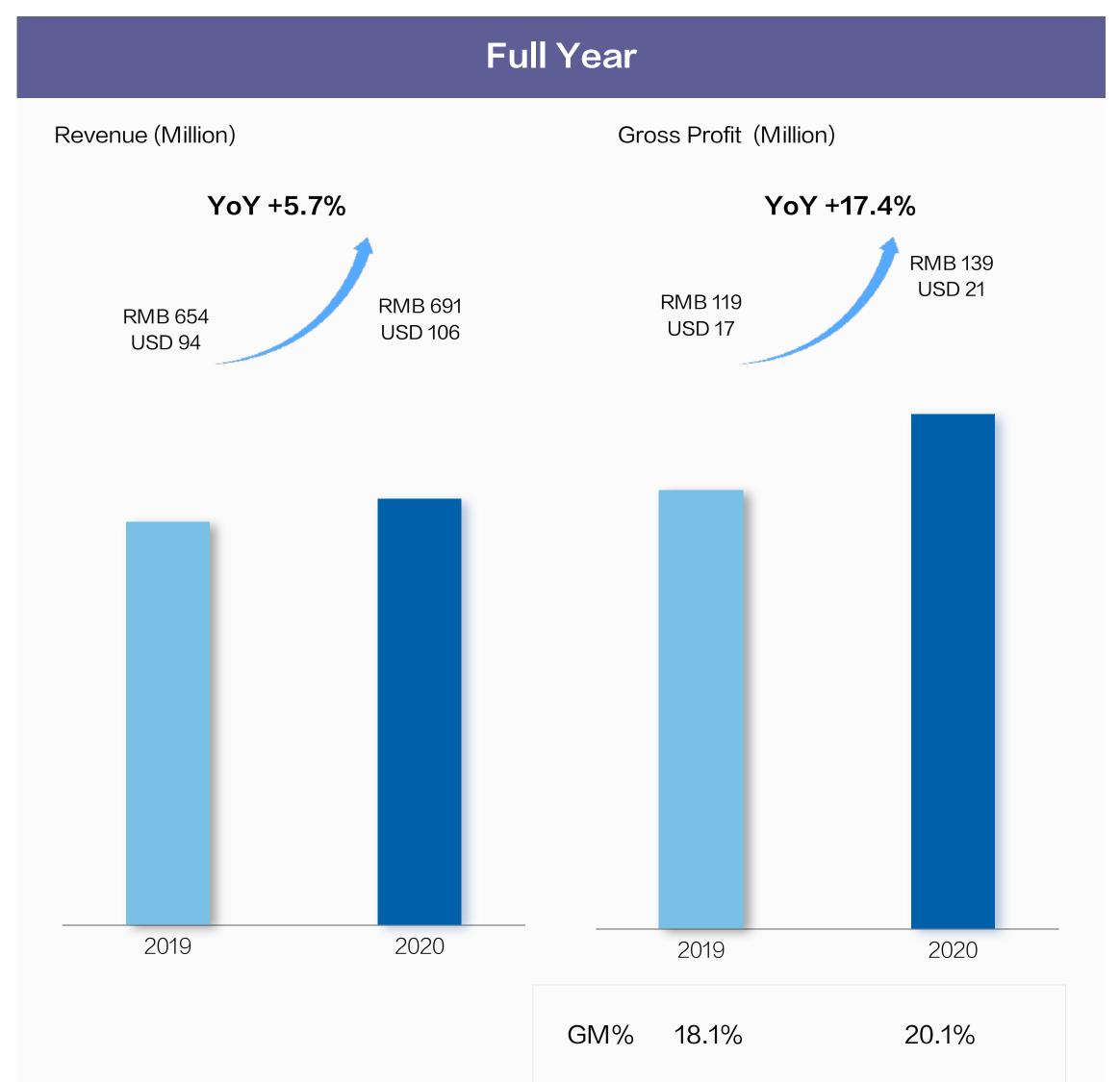
<sup>1.</sup> B2B segment historical revenue is restated to include E-Channel revenue in the segment.

<sup>2.</sup> We define existing customers as the customers who have placed orders from 111 prior to FY.

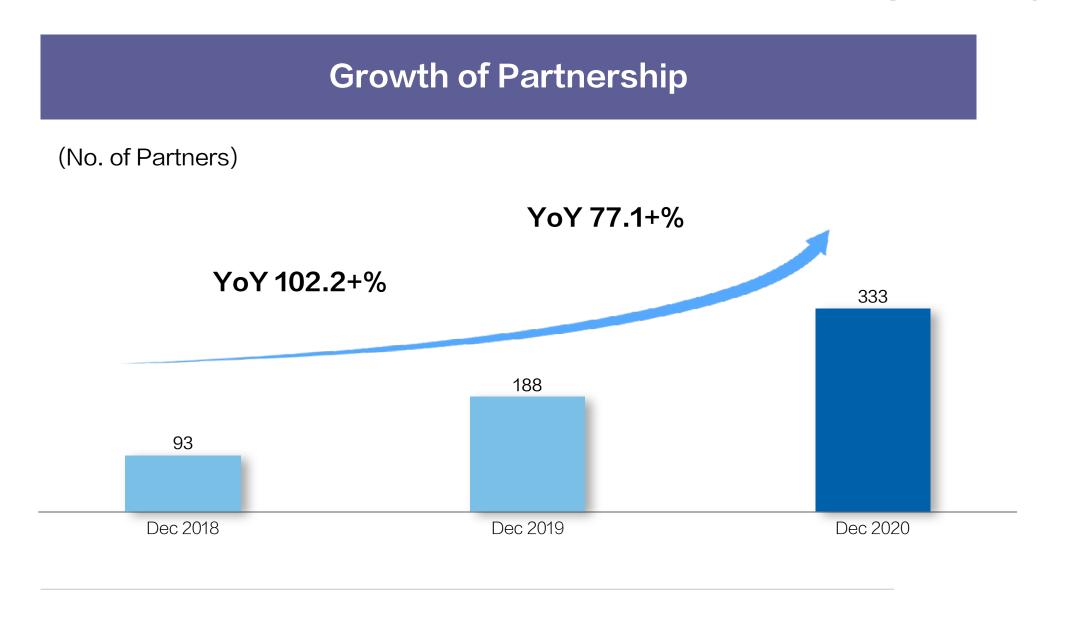
### B2C Showing Growth & Traction

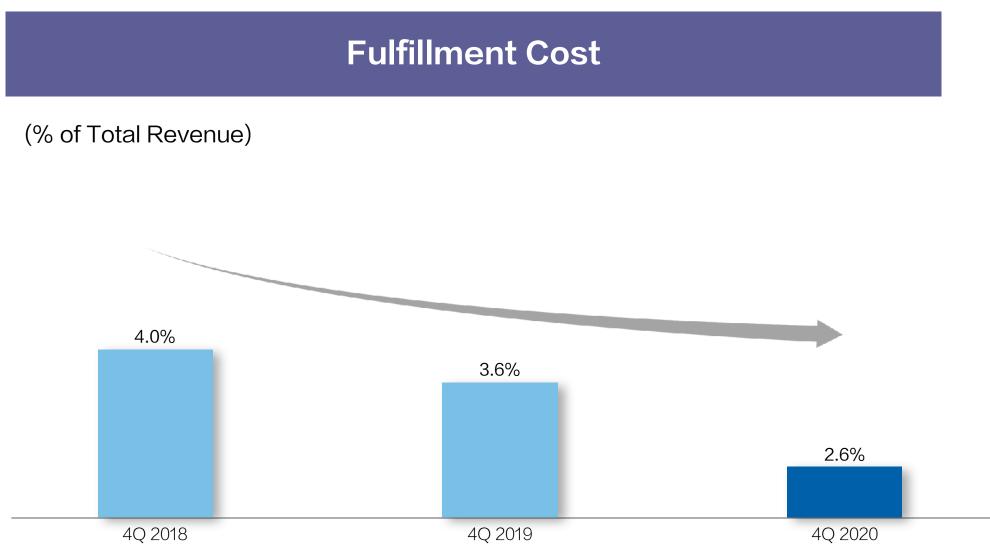
With Improvement in Gross Margin



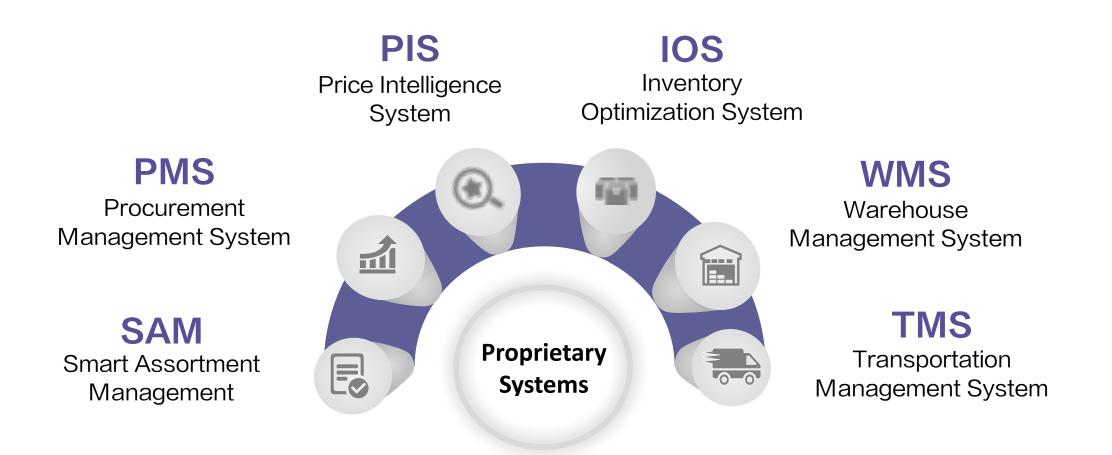


# Significantly Strengthened Our Supply Chain Platform With Substantial Growth in Partnership & Significant Improvement in Fulfillment Cost





#### Best-in-Class Smart Supply Chain Management Systems



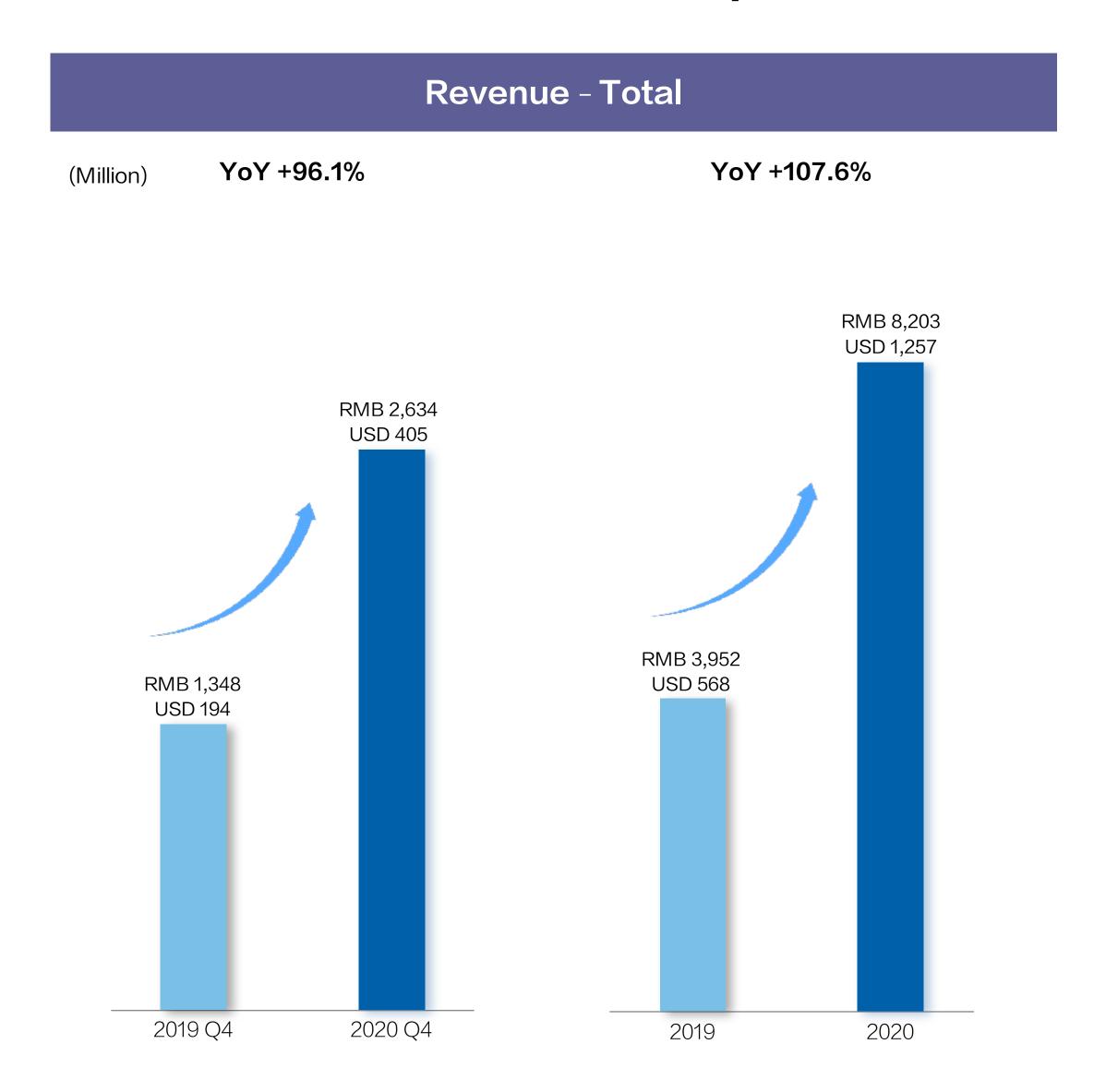
#### 8 self-managed Regional Fulfillment Centers

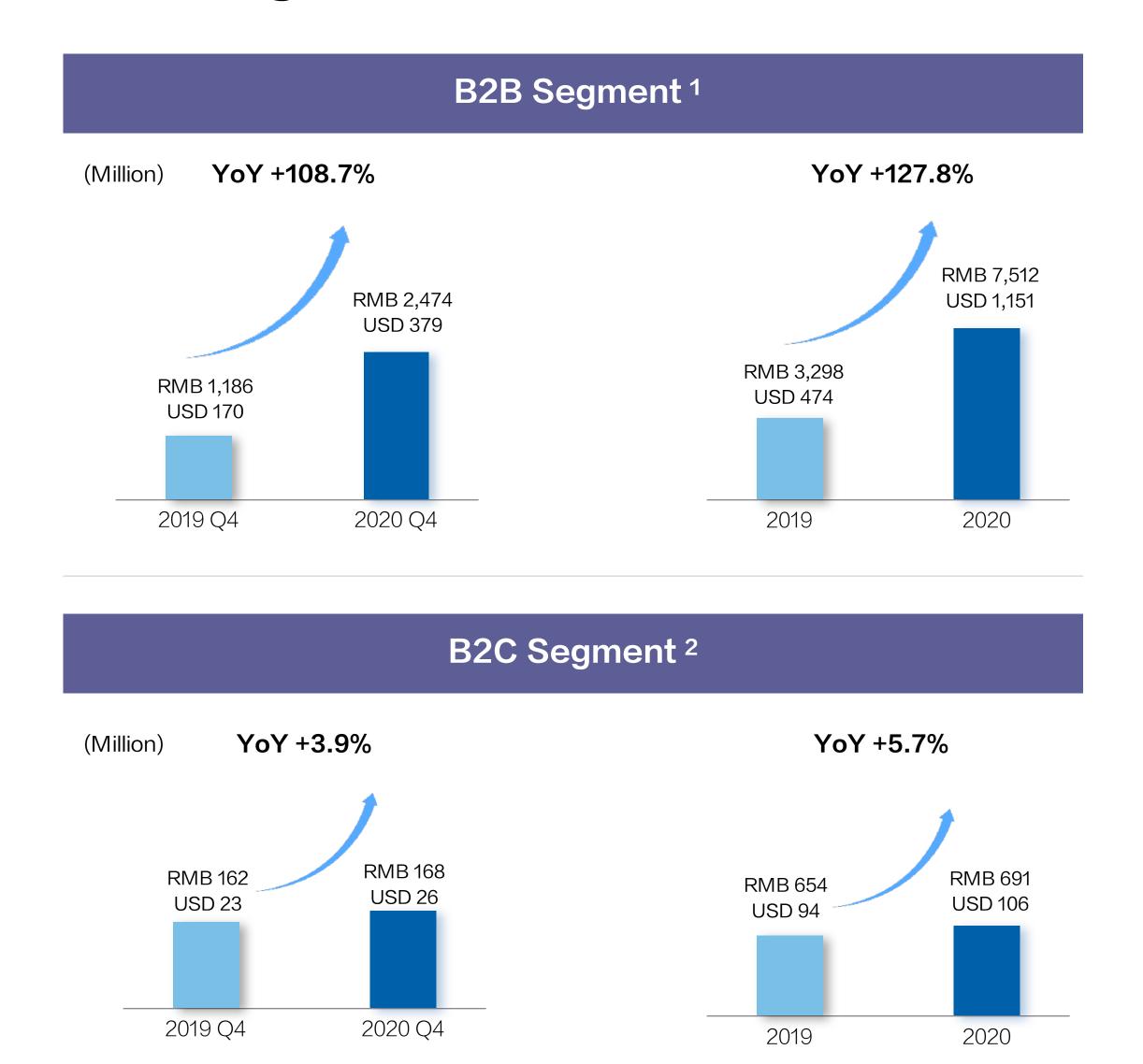






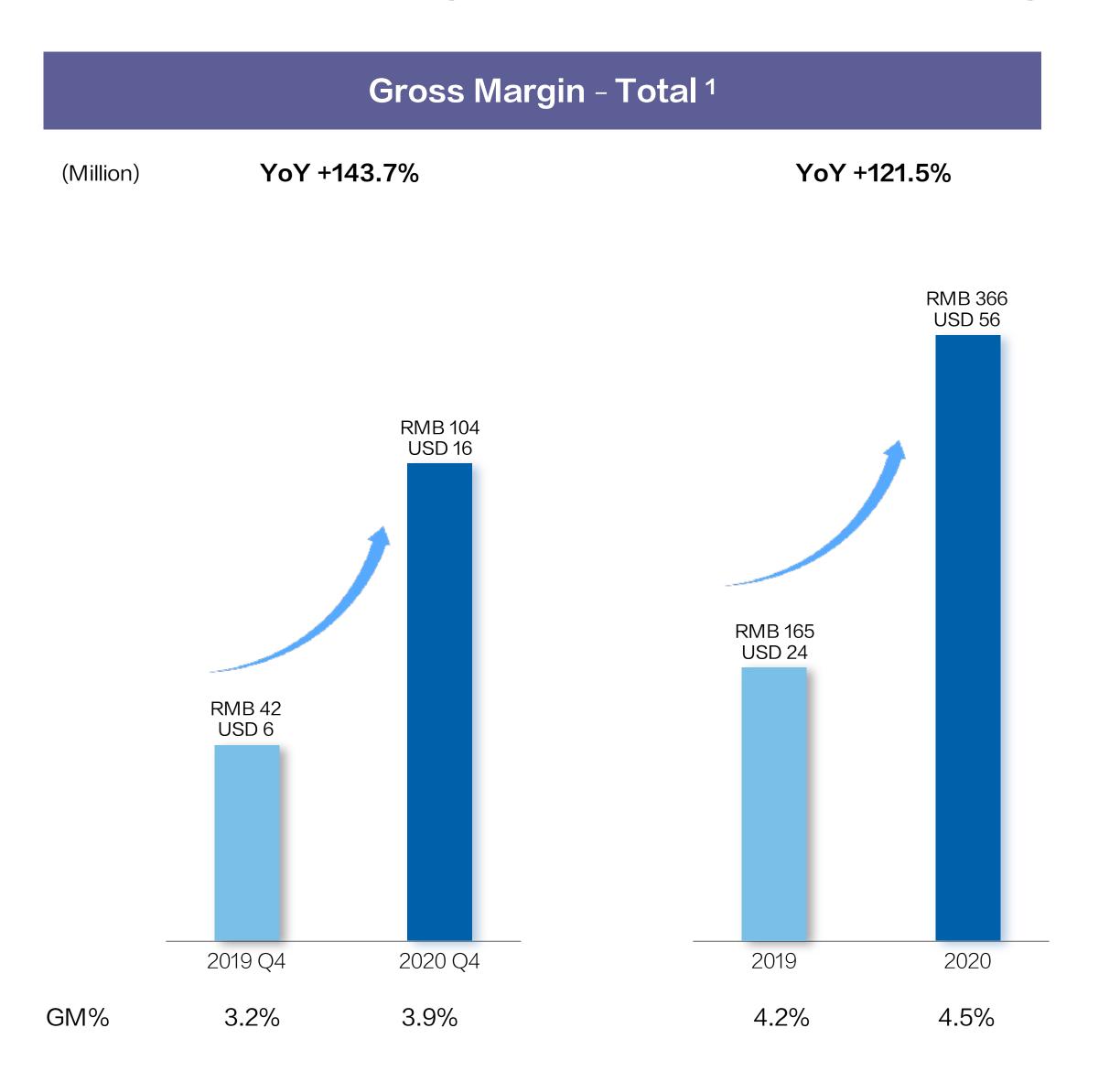
# Revenue Exceeded Top End of Guidance Range

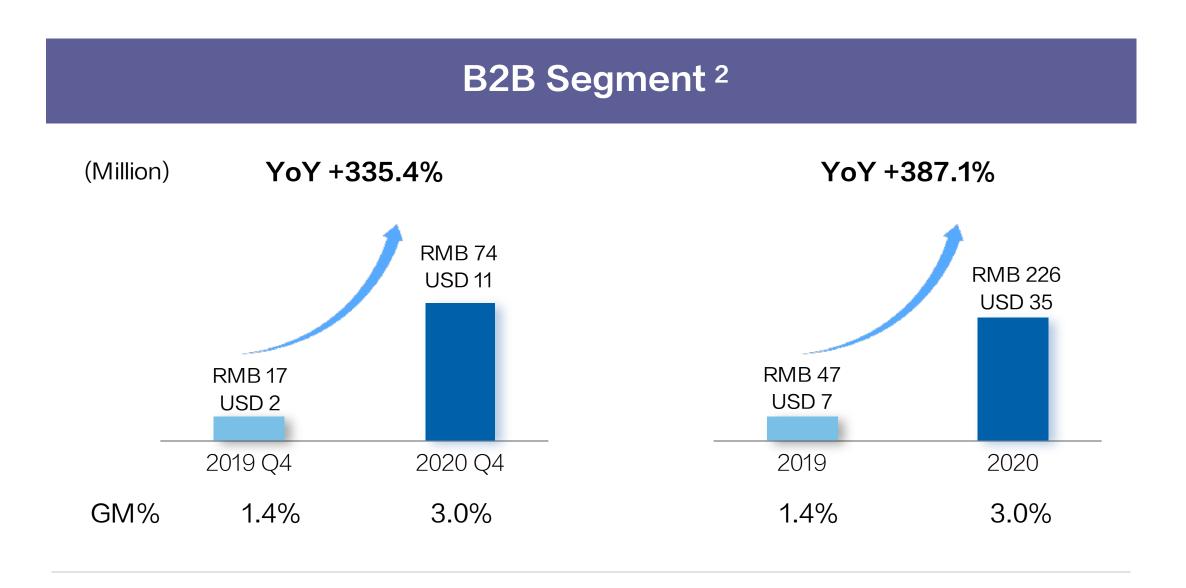


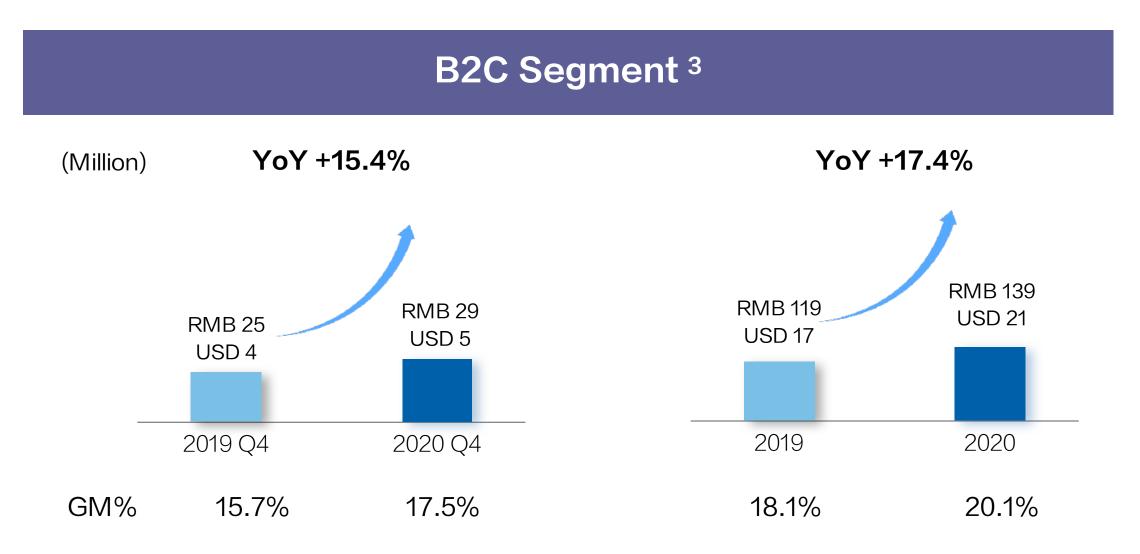


- B2B Segment revenue includes B2B product revenue and B2B service revenue.
   B2C Segment revenue includes B2C product revenue and B2C service revenue.

### B2B Drove Significant Gross Margin Expansion

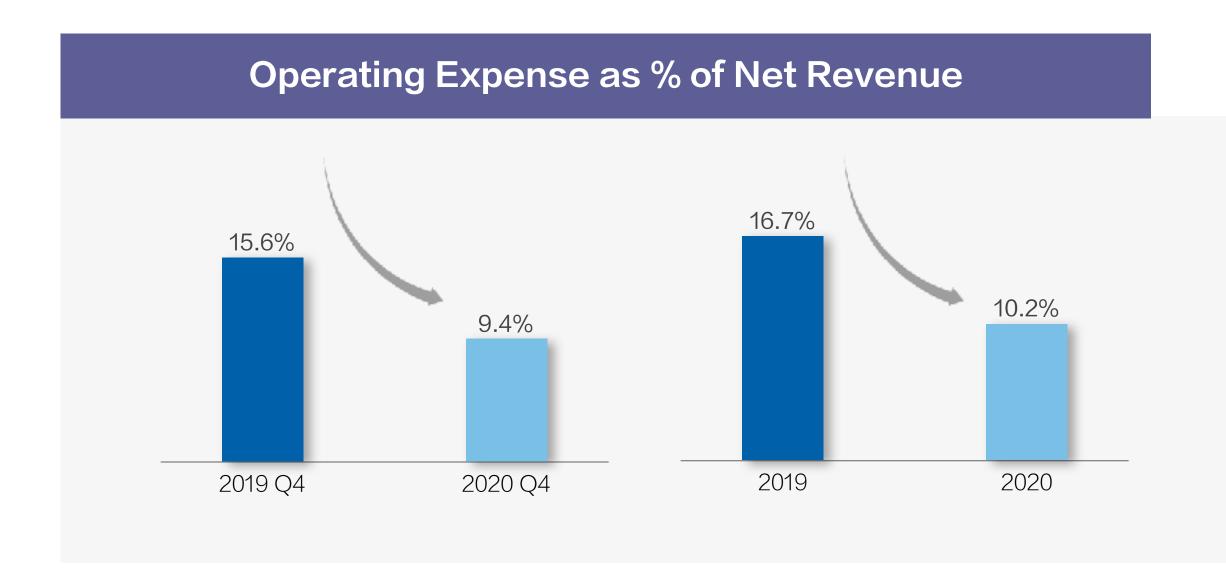




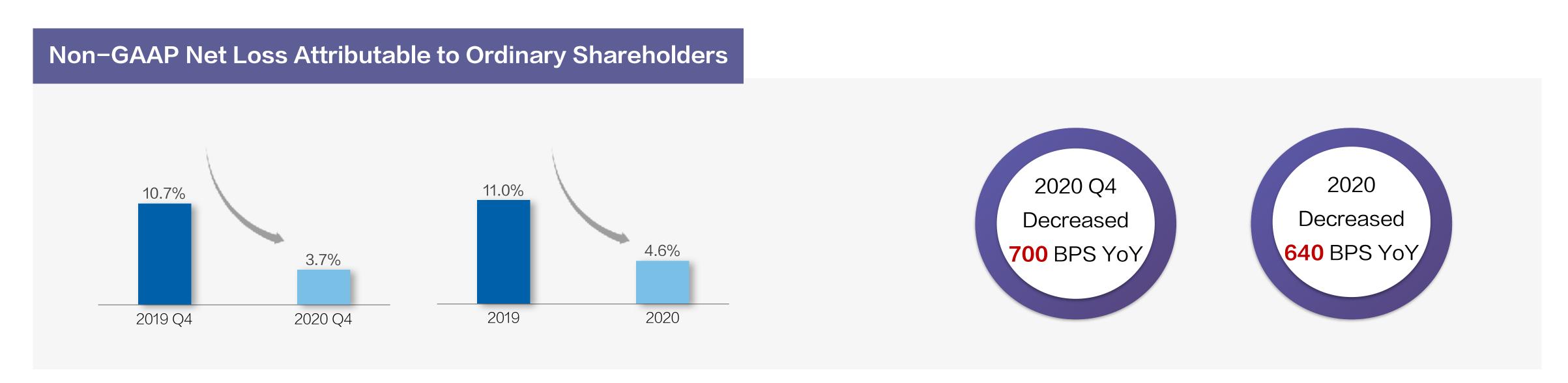


- Total Margin% = (Product Revenue + Service Revenue COGS)/Net Revenue
   B2B Gross Margin% = (B2B Product Revenue + B2B Service Revenue B2B COGS)/B2B Revenue
   B2C Gross Margin% = (B2C Product Revenue + B2C Service Revenue B2C COGS)/B2C Revenue

### Net Loss Significantly Narrowed as a Percentage of Net Revenue



|                       | 2019 Q4 | 2020 Q4 | 2019  | 2020   |
|-----------------------|---------|---------|-------|--------|
| Total                 | 15.6%   | 9.4%    | 16.7% | 10.2%  |
| Selling and Marketing | 7.6%    | 4.5%    | 8.6%  | 4.8%   |
| G&A                   | 2.6%    | 1.2%    | 3.1%  | 1.6%   |
| Technology            | 1.5%    | 1.2%    | 1.6%  | 1.1%   |
| Fulfillment           | 3.6%    | 2.6%    | 3.3%  | 2.8%   |
| Others                | 0.3%    | (0.1%)  | 0.1%  | (0.1%) |







### 2021 Q1 Guidance

#### **Total Net Revenues**

- RMB2.53 Billion to RMB2.60 Billion
- YOY Growth of 61% to 65%
- YOY Growth of 87% to 93% (if excluding the impacts of certain one-off sales of pandemic

supplies in the first quarter 2020)







Appendix



## Selected Balance Sheet Summary

| Λ             | 0 | 0 |
|---------------|---|---|
| $\mathcal{H}$ | 5 | U |

|   | December  | 31, 2019 | December  | 31, 2020 |
|---|-----------|----------|-----------|----------|
| '000  | RMB       | USD      | RMB       | USD      |
| Cash and cash equivalents, restrict cash and short-term investments | 697,722   | 100,222  | 1,618,701 | 248,080  |
| Total current assets  | 1,481,431 | 212,795  | 2,872,704 | 440,261  |
| Total assets  | 1,610,293 | 231,305  | 3,026,489 | 463,829  |
| Total current liabilities   | 773,423   | 111,096  | 1,629,720 | 249,765  |
| Total liabilities   | 836,370   | 120,138  | 1,695,844 | 259,899  |
| Mezzanine Equity  | _         | _        | 924,245   | 141,647  |
| 111 Inc's Equity  | 776,656   | 111,560  | 357,405   | 54,775   |
| Non-controlling interests   | (2,733)   | (393)    | (48,995)  | (7,508)  |
| Total liabilities and shareholders' equity                          | 1,610,293 | 231,305  | 3,026,489 | 463,829  |

## Selected Income Statement Summary

For the three months

For the Year

Ended December 31,

Ended December 31,

|   | 2019      |          | 2020      |          | 2019      |          | 2020      |           |
|---|-----------|----------|-----------|----------|-----------|----------|-----------|-----------|
| '000  | RMB       | USD      | RMB       | USD      | RMB       | USD      | RMB       | USD       |
| Net Revenues  | 1,347,840 | 193,605  | 2,642,950 | 405,049  | 3,952,053 | 567,677  | 8,203,157 | 1,257,189 |
| Cost of products sold                                   | 1,305,348 | 187,502  | 2,539,396 | 389,179  | 3,786,870 | 543,950  | 7,837,325 | 1,201,123 |
| Fulfillment expenses                                    | 48,683    | 6,993    | 69,550    | 10,659   | 128,996   | 18,529   | 226,930   | 34,779    |
| Selling and marketing expenses                          | 102,931   | 14,785   | 118,408   | 18,147   | 340,562   | 48,919   | 399,610   | 61,243    |
| General and administrative expenses                     | 35,501    | 5,099    | 31,776    | 4,870    | 123,501   | 17,740   | 128,226   | 19,651    |
| Technology expenses                                     | 19,878    | 2,855    | 30,686    | 4,703    | 61,902    | 8,892    | 92,080    | 14,112    |
| Loss from operations                                    | (168,072) | (24,142) | (144,723) | (22,182) | (493,513) | (70,889) | (473,311) | (72,538)  |
| Interest expense (net) and other loss (net)             | (9,759)   | (1,402)  | (4,897)   | (750)    | 8,314     | 1,194    | (3,758)   | (576)     |
| Net Loss attributable to ordinary shareholders          | (157,591) | (22,636) | (130,624) | (20,021) | (499,606) | (71,764) | (456,533) | (69,967)  |
| Non-GAAP net loss attributable to ordinary shareholders | (143,682) | (20,638) | (98,207)  | (15,053) | (434,325) | (62,387) | (380,838) | (58,366)  |

### Non-GAAP Financial Measures Reconciliation

| Non-GAAP Net Loss                   | For the three months  Ended December 31, |              |              |              | For the Year  Ended December 31, |          |              |          |
|-------------------------------------|--|--------------|--------------|--------------|----------------------------------|----------|--------------|----------|
|                                     |  |              |              |              |                                  |          |              |          |
|                                     | 2019                                     |              | 2020         |              | 2019                             |          | 2020         |          |
| '000                                | RMB                                      | USD          | RMB          | USD          | RMB                              | USD      | RMB          | USD      |
| Net loss attributable to 111, Inc.  | 157,591                                  | 22,636       | 130,624      | 20,021       | 499,606                          | 71,764   | 456,533      | 69,812   |
| Add:                                |  |              |              |              |                                  |          |              |          |
| Share-based compensation            | _  | _            | _            | _            | _                                | _        | _            | _        |
| Selling and marketing expenses      | 6,382                                    | 917          | 21,296       | 3,264        | 24,772                           | 3,558    | 28,246       | 6,216    |
| General and administrative expenses | 7,035                                    | 1,011        | 1,137        | 174          | 25,412                           | 3,650    | 38,329       | 3,483    |
| Technology expenses                 | 492                                      | 71           | 9,984        | 1,530        | 4,097                            | 589      | 5,288        | 1,910    |
| Long-term investment impairment     | <del>_</del>                             | <del>_</del> | <del>_</del> | <del>_</del> | 11,000                           | 1,580    | <del>-</del> | _        |
| Non-GAAP net loss                   | (143,682)                                | (20,638)     | (98,207)     | (15,053)     | (434,325)                        | (62,387) | (380,838)    | (58,366) |



Thank You!

